

Recruitment & *Succession Planning*



Karen Knight Consulting
Volunteer Management Strategist and Mentor

Agenda

Who is Karen Knight?

Recruitment

Retention & Succession Planning

Q & A



Karen Knight Consulting
Volunteer Management Strategist and Mentor



Hi! I'm Karen.

Who am I, and why should you listen?

I have been providing volunteer engagement assistance, mentoring and training for social impact organizations for close to 30 years.

I have volunteered, led volunteers and served on Boards of Directors.

I am a life-long volunteer, having started at age 11.

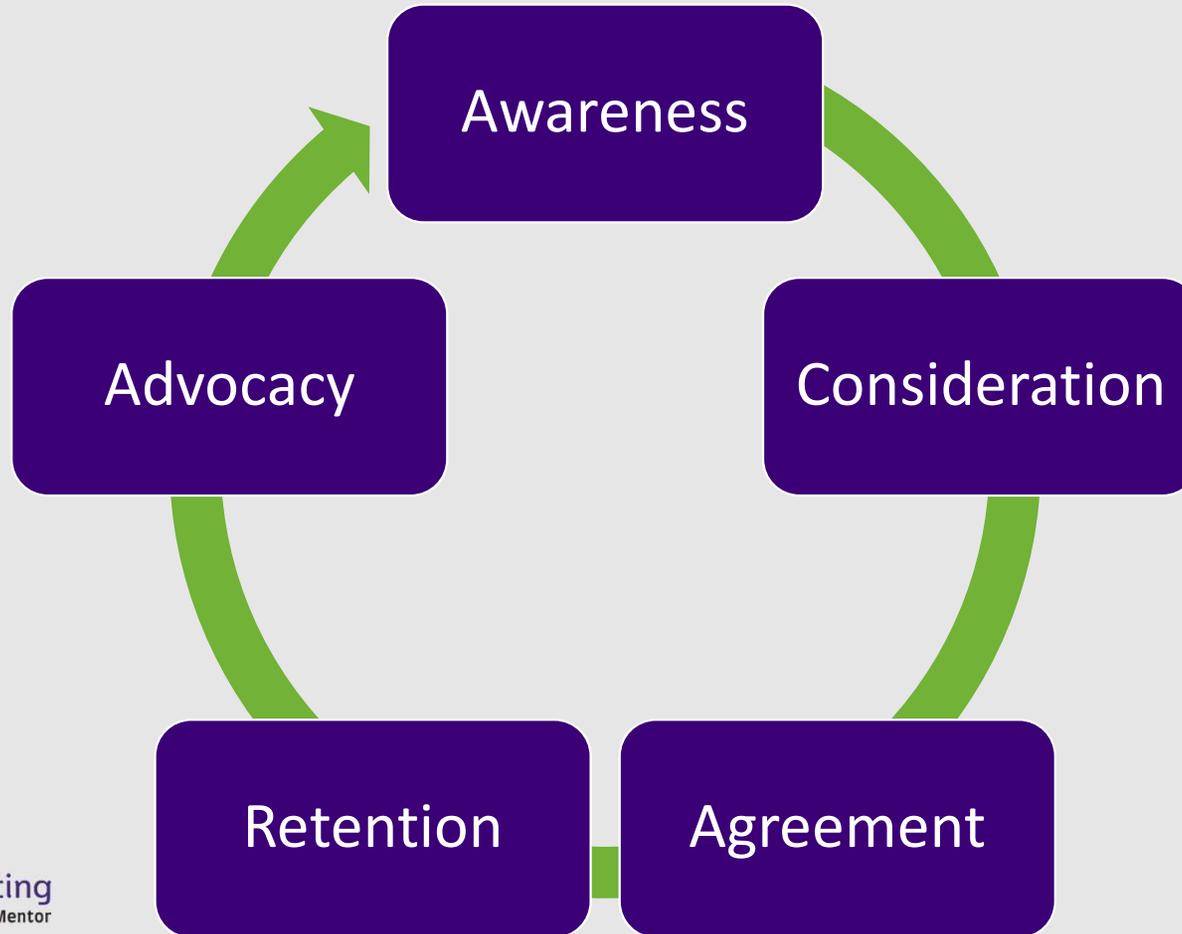


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Recruitment



The Volunteer Lifecycle



Recruitment

Who We Need:

Tasks vs Roles

Skills vs Attitudes

Barriers



Recruitment

Where to Find Them:

Word of Mouth

Postings

Direct Outreach



Recruitment

What to Say:

Impact They Can
Make

What They Get

What They Bring



Retention & Succession Planning



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Retention & Succession Planning

How to Keep Them:

Appreciation

Relationships

No Pressure



Retention & Succession Planning

When You Can't:

Don't Panic!

Plan Ahead

Document
Processes



Any Questions



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Thank you!

Keep in touch!

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